

Policies

Payment

We require payment in full on the day of your service. We conveniently accept cash, all major credit cards and care credit. No checks will be accepted.

Refunds

If for any reason you are not satisfied with your service, we will do our best to address your dissatisfaction but do not guarantee a refund for the service. If you no longer wish to complete a package series or pre purchased service, any remaining funds may be transferred towards another service. No cash or charge refunds will be given.

Cancellation & Rescheduling

A credit card will be required to hold all appointments. We kindly request a 24 hour advance notice if you need to cancel or reschedule an appointment. Failure to provide a 24 hour cancellation resulting as a "No Show" will result in Refined Aesthetics assessing a "No-Show" fee of 50% of your service cost.

Late Policy

We recommend arriving on time to your appointment. As much as we desire to accommodate you, if you should arrive 15 minutes late for your appointment, we may have to condense your treatment or reschedule it to avoid inconveniencing clients scheduled after you.

No Children

For the safety of our staff, clients, and your children we kindly ask that you do not bring any children to your appointment.